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## Student Services

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**Admissions**  
509-359-2397  
admissions@ewu.edu  
304 Sutton Hall

**Career Center**  
509-359-6365  
careers@ewu.edu  
PUB 332  
Provides support for major/career exploration, resume and cover letter writing, interview skills, graduate school applications, and salary negotiation.

**Financial Aid & Scholarships Office**  
509-359-2314  
finaid@ewu.edu  
Sutton Hall 102

**Records & Registration**  
509-359-2321  
regonline@ewu.edu  
Sutton Hall 201  
Our mission is to provide services and support to EWU students, faculty, and staff and safeguard the accuracy, integrity, and security of each institutional, academic record.

**Student Activities, Involvement, and Leadership (SAIL)**  
509-359-2514  
sail@ewu.edu  
110 Sutton Hall  
SAIL believes in providing engagement opportunities that promote a transformational journey of self-discovery within their communities.

**Student Financial Services**  
509-359-6372  
sfofc@ewu.edu  
Sutton Hall 202  
The Student Financial Services Office assists families with making payments for tuition, refunding excess financial aid, setting up direct deposit, and answering billing questions.

**Student Rights & Responsibilities**  
509-359-6960  
torton1@ewu.edu  
118 Showalter Hall  
SRR supports the academic mission of the University by providing programs and services designed to meet the educational and developmental needs of students in relation to community standards, conflict management and resolution, civility, academic integrity and community citizenship.

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## Navigate Student

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**Navigate Student** (mobile and desktop versions available) will guide you from orientation to graduation. Eastern Washington University utilizes Navigate Student to keep you informed of important due dates and deadlines and the desktop version will be your tool to register for next term's classes. Stay informed and connected, and on the right path to complete your degree. Make appointments, get personalized information, deadlines and important dates, resources, and connect with other students in your classes. Download the mobile version in your app store and access the desktop version at [ewu.navigate.eab.com](http://ewu.navigate.eab.com)

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## Other Resources

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**EWU can also assist you in connecting with off-campus resources for the following needs:**

- ◆ Food
- ◆ Clothing
- ◆ Shelter
- ◆ Free laundry facilities
- ◆ Free shower facilities
- ◆ Faith based resources
- ◆ 2nd Harvest Emergency Food Outlets
- ◆ and other important resources and contacts

*For more information on these off-campus resources, contact:*

**Office of Community Engagement**  
115 Showalter Hall  
communityengagement@ewu.edu  
509-359-6255

# EWU Campus Resource Guide



**EASTERN**  
WASHINGTON UNIVERSITY

start something **big**

For questions or help with online learning,  
please email [learnersupport@ewu.edu](mailto:learnersupport@ewu.edu)

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## Advising & Tutoring

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### Center for Academic Advising & Retention (CAAR)

509-359-2345

[advising@ewu.edu](mailto:advising@ewu.edu)

Monroe Hall 305

Academic advising and support including help with academic planning, using EWU tools such as the catalog and SOAR Degree Audit, and connecting with campus departments and resources.

### Mathematics Tutoring Lab

509-359-4315

[kriggs3@ewu.edu](mailto:kriggs3@ewu.edu)

Kingston 337

Open Monday-Thursday 8am-5pm; Friday 8am-3pm

*Math Tutoring in JFK Learning Commons:*

Monday-Thursday 5pm-7pm; Friday 3pm-5pm

### Program Leading to University Success (PLUS) Program

509-359-6505

[plusstudent@ewu.edu](mailto:plusstudent@ewu.edu)

JFK Library Learning Commons

PLUS services are free to all enrolled EWU students. PLUS peer facilitators are here to help you succeed in your courses. Services include study groups, small group tutoring, online tutoring, and academic coaching.

### Writers' Center

509-359-2779

[writersctr@ewu.edu](mailto:writersctr@ewu.edu)

JFK Library Learning Commons

The Writers' Center is a free service open to all writers across the EWU community: Students, faculty, and staff are all welcome. Responders collaborate with writers at any stage of the writing process, from brainstorming to polishing final drafts.

*Further tutoring options are offered by many departments.  
Contact the department directly for tutoring information  
for specific courses.*

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## Campus Safety

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### EWU Police

Dial 911 if you have a life-threatening emergency or crime in progress

509-359-6498 (office)

509-359-7676 (non-emergency police assistance)\*

[police@ewu.edu](mailto:police@ewu.edu)

820 Washington St, Cheney, WA 99004

\*For assistance on the EWU Spokane Campus, dial

509-358-7995

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## Student Support

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### Counseling & Psychological Services (CAPS)

509-359-2366

[capsinfo@ewu.edu](mailto:capsinfo@ewu.edu) (non-emergency use only)

255 Martin Hall

Provides free counseling services to all currently enrolled EWU students who have paid the health and wellness fee. You can make an appointment by visiting 225 Martin Hall 8AM-5PM Monday through Friday or call 509-359-2366. Walk in counseling services are available Monday through Friday 1-4PM.

### Disability Support Services (DSS)

509-359-6871

[DSS@ewu.edu](mailto:DSS@ewu.edu)

Tawanka Commons Room 121

Open Monday-Friday 8am-5pm

DSS is dedicated to the coordination of appropriate and reasonable accommodations for students with disabilities that are based upon individual needs. Offer support services, information sharing, advisement, and referral when requested.

### EWU Health, Wellness, and Prevention Services

509-359-4279

[stuhealth@ewu.edu](mailto:stuhealth@ewu.edu)

URC 201

Health Hut program that can be found on campus at least twice a week with engaging and useful education for student success. There is also wellbeing coaching that is available to students as another avenue to help you reach your wellbeing goals. Your comprehensive student health fee covers the cost of wellbeing coaching sessions and you must currently be enrolled for Fall, Winter, and Spring quarter sessions. To set up an appointment, please email [wellbeingcoach@ewu.edu](mailto:wellbeingcoach@ewu.edu)

### Multicultural Center (MCC)

509-359-4004

[mcc@ewu.edu](mailto:mcc@ewu.edu)

PUB 329

The Multicultural Center is known as a "home away from home" for many students of color and other marginalized communities. It is a space where critical conversations take place, in addition to being a place to study, hold meetings, and have social events.

Hours: Monday through Friday 1-4PM.

### Office Diversity and Inclusion (ODI)

Kim Davis

218 Showalter Hall

509-359-6874

The ODI promotes and leads EWU's efforts to create an inclusive and welcoming environment. This office is a welcoming place for students of color and other marginalized communities to connect and find needed campus resources.

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## Student Support cont'd

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### Pride Center

509-359-7870

[pride@ewu.edu](mailto:pride@ewu.edu)

PUB 336

Helps LGBTQ+ communities and their allies navigate systemic injustices that inhibit a welcoming and inclusive campus environment. They function as a welcoming and affirming space for all students, regardless of how you identify. They offer trainings and workshops with partners from various areas of campus, and they also have programs and events that are designed to build and sustain community, cultivate personal learning and growth, and engage those aspects of identity that inform the whole person.

### Student Care Team

509-359-7924

PUB 301

Encourages students to contact them regarding a consultation, resources or if you have any concerns about wellbeing, an emergency (i.e. a death in the family) or serious personal incident (i.e. sexual assault) significant mental/physical health issue, or if you are struggling with a university-related challenge. They also have the Eastern Washington University Student Emergency Fund that is made possible through generous donations.

### Veterans Resource Center (VRC)

509-359-7040

122 Showalter Hall

Provides critical services and support to service members, veterans and their families. Some of the services they provide are: GI Bill benefit information, admissions and financial aid counseling, academic and personal advising, specialized tutoring, support for veterans' student club, and more.

### Women's & Gender Studies/H.O.M.E.

509-359-2847

207 Monroe Hall

Open Monday-Friday 8am-4pm

H.O.M.E. is a networking program for low income, non-traditional student parents. They maintain a referral database on housing, childcare, scholarships, and community and campus resources. The Women & Gender Studies office also is home to a micro food pantry.