The following sample was collected from Martin Hall room 114A.



Client: Eastern Washington University

319 Showalter Hall Cheney, WA 99004

Sampled By: Donald Johnson

Project: MAR

Location: EWU EH+S 002 Martin Hall

Cheney, WA 99004

Client Sample ID: MAR 114A

Sample Volume (L): 28.6

Date Sampled: 05/08/2018 Sample Type: TDT YY686

Sample Condition: Acceptable

Report Number: 71194

Thank you for using IAQ Commercial Survey!

If you have questions about your report, please contact your service provider who

performed this test.

Receive Date:

05/17/2018

Approve Date: Scan Date:

05/17/2018 05/17/2018

Report Date:

05/21/2018

IAQ Commercial Survey™ is one of the most advanced, trusted air testing products on the market today for identifying chemical sources and active mold growth. Many indoor air quality (IAQ) issues identified by IAQ Commercial Survey can be easily remediated or eliminated. This test is an invaluable tool for improving air quality because it provides important information on potential contamination issues that cannot be detected by a visual inspection alone. Acting upon the information in this report will enable you to dramatically improve the air quality, creating a healthier environment.

Your Indoor Air Quality Report Summary

Your Indoor Air Quality Report has several sections describing different aspects of your air quality. A summary of this data is provided below, additional information and descriptions are included in the full report.

Total Volatile Organic Compounds (TVOC) Level

TVOC is a general indicator of the IAQ (see page 2).

Total VOCs

230 ng/L

Total Mold Volatile Organic Compounds (TMVOC) Level

TMVOC is an assessment of the actively growing mold (see page 3).



Total MVOCs

 $< 3 \, ng/L$

Contamination Index (CI) Level

The CI shows the types of air-contaminating products and materials that are present in the sampled area (see pages 7 and 8). These levels are estimates based on common home products and activities.

Building Sources

See page 7 for more detail.
Coatings (Paints, Varnishes, etc.)
PVC Cement
Building Materials-Toluene Based
Gasoline
Fuel Oil, Diesel Fuel, Kerosene
Light Hydrocarbons
Light Solvents

Occupant Sources

N	HFCs and CFCs (FreonsTM)
N	Personal Care and Cleaning Products
N	Odorants and Fragrances
N	Dry Cleaning Solvents

Note: Severity levels begin at Normal or Minimal and progress through Moderate, Elevated, High and/or Severe. The color progression from green to red indicates results that are increasingly atypical and suggest potentially higher risk.

Normal

Moderate

Elevated

High

Severe

Prism Analytical Technologies, Inc., the creator of IAQ Commercial Survey, has been performing air quality assessments to industry and environmental consultants since 1995. Prism Analytical Technologies, Inc. (ID 166272) is accredited by the AIHA Laboratory Accreditation Programs (AIHA-LAP), LLC in the Industrial Hygiene accreditation program for GC/MS Field of Testing as documented by the Scope of Accreditation Certificate and associated Scope. This analysis references methods EPA TO-17 and ISO 16000-6, which fall within the Scope of Accreditation.



Total Volatile Organic Compound (TVOC) Summary

Your TVOC Level is: 230 ng/L

IAQ is acceptable for most individuals; chemically sensitive persons may require lower levels.

Your Indoor Air Quality Level (Highlighted)

Normal

Moderate

Elevated

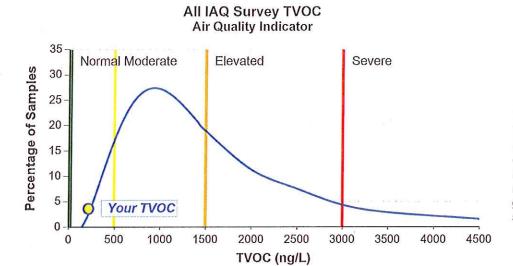
Severe

< 500 ng/L

500 - 1500 ng/L

1500 - 3000 ng/L

> 3000 ng/L



The average TVOC is 1900 ng/L

This chart represents the TVOC distribution of over 8,000 samples. Over 80% of these samples indicate improvements in IAQ are necessary to achieve the goal of TVOC less than 500 ng/L.

The chart above shows the TVOC levels for all locations tested using IAQ Survey. Results for this air sample are displayed on the chart as a yellow circle. The blue curved line represents the relationship between the percentage of locations (indicated on the vertical y-axis) and the TVOC level (indicated on the horizontal x-axis). The green, yellow, orange, and red vertical bars represent divisions between Normal, Moderate, Elevated, and Severe TVOC levels. As the TVOC value increases, individuals may experience aggravated health problems, and therefore, the need to address VOC issues becomes more critical. However, reductions in VOCs can be made at any level.

The U.S. federal government has not specified a TVOC limit for indoor air. However, the U.S. Green Building Council (USGBC) has recommended 500 ng/L as the upper TVOC limit. As the TVOC increases, the probability of adverse effects increases. The levels are based on observed health effects and have been determined from a combination of published journal articles (1, 2, 3) and the statistical distribution of TVOC concentrations from the IAQ Survey methodology.

The presence of chemicals in your sampled location can cause a wide range of problems, ranging from an unpleasant odor to physical symptoms (burning and irritation in the eyes, nose, and throat; headaches; nausea; nervous system effects; severe illness; etc.). In some cases, these conditions may make the location uninhabitable. Anyone with respiratory issues like asthma and allergies, as well as children, the elderly, and pregnant women are more susceptible to poor indoor air quality than healthy individuals. However, at higher TVOC levels even healthy individuals are likely to experience ill effects. The following websites can offer more information:

US EPA Indoor Air Quality (IAQ)

American Lung Association Healthy Air at Work

World Health Organization (WHO) Guidelines for Indoor Air Quality

Lawrence Berkeley National Laboratory Indoor Volatile Organic Compounds (VOCs) and Health

The Contamination Index (CI) in the next pages of this report will help guide you through determining what types of products or materials in the sampled location could be problematic for your IAQ and will provide some recommendations to help reduce or eliminate them.

1 L. Molhave, Volatile Organic Compounds, Indoor Air Quality and Health, Vol. 5, International Indoor Air Quality Conference, Toronto, Canada, 1990, p. 22 ff. 2 European Collaborative Action: Indoor Air Quality and its Impact on Man (ECA-IAQ), Report No 19 Total Volatile Organic Compounds (TVOC) in Indoor Air Quality Investigations, 1997. (from L. Molhave et al., Total Volatile Organic Compound (TVOC) in Indoor Air Quality Investigation, Indoor Air 1997; 225-240.)

3 T. Salthammer, Critical evaluation of approaches in setting indoor air quality guidelines and reference values, Chemosphere 82, 2011, 1507-1517.



Total Mold Volatile Organic Compound (TMVOC) Summary

Your TMVOC Level is: < 3 ng/L

Actively growing molds may be present, but are at or below levels found in most homes and working environments.

Your Active Mold Level (Highlighted)

Minimal

Active-Moderate Active-Elevated Active-High

Active-Severe

< 8 ng/L

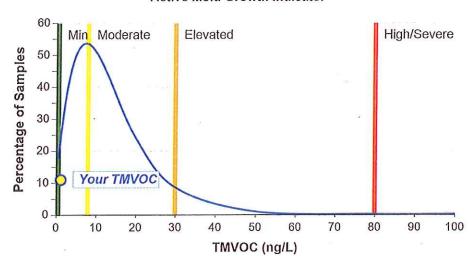
8 - 30 na/L

30-80 ng/L

80 - 150 ng/L

150 + ng/L

All IAQ Survey TMVOC Active Mold Growth Indicator



The average TMVOC is 10 ng/L

This chart represents the TMVOC distribution of over 8,000 samples. Approximately half the samples indicate that some active mold growth is occurring at the time of sample collection.

The chart above shows the TMVOC level for all locations tested using IAQ Survey. Results for this air sample are displayed on the chart as a yellow circle. The blue curved line represents the relationship between the percentage of locations (indicated on the vertical y-axis) and the TMVOC level (indicated on the horizontal x-axis). For example, a TMVOC of 20 ng/L is reported in ~20% of the samples. The green, yellow, orange, and red vertical bars represent divisions between Minimal, Moderate, Elevated, and High/Severe TMVOC levels.

Molds are fungi that grow in the form of multicellular filaments called hyphae that spread to form a network or colony called mycelium. There are thousands of known species of molds, although a much smaller number of mold species are commonly found in indoor environments.

Molds can affect humans and animals in their vicinity in several ways. The most commonly known aspect of molds is the spores they produce as their primary means of reproduction. Spores are released from the mature mold body and spread by air currents and on people, animals, or materials that travel from place to place. These spores can remain viable for a long time until they find a suitable environment and grow to form new colonies. In addition to spores, mycotoxins can also be released under certain situations. Mycotoxins are chemicals that are produced during certain parts of the mold life cycle and can evoke a toxic response (e.g., severe allergic reactions and respiratory irritation and exacerbation of asthma symptoms or other respiratory ailments) in humans and animals. Mycotoxins have low volatility, meaning they have relatively low concentrations in air, so contact or ingestion rather than inhalation is often the main route of exposure for these chemicals.

Finally, mold VOCs (MVOCs) are produced during the metabolic or digestive processes of molds and therefore can be used as an indicator of actively growing mold. When mold is in an inactive or dormant state it does not produce many MVOCs and so cannot be used as an indicator of inactive mold. There are a number of factors that can affect the production and movement of MVOCs, including but not limited to the genus/species, ventilation rates, temperature, humidity, growth surfaces, and competition from other molds. These factors make determination of the genus/species of mold very difficult so the presence of MVOCs indicates active mold growth but not the genus/species of the mold.



Total Mold Volatile Organic Compound (TMVOC) Summary

Mold can grow anywhere that satisfies four primary conditions.

- 1. Presence of mold spores spores are everywhere and it is very difficult if not impossible to remove them completely.
- Appropriate growth surface or nutrient source molds are adaptable and can grow on almost any surface; many molds especially like cellulose-based materials (e.g., wood, drywall, insulation, cardboard, paper, carpet, etc.).
- 3. Appropriate temperature although many molds grow best in warmer temperatures, given enough time mold can grow at almost any temperature condition.
- 4. Water this is the most significant and most important criteria since the other conditions are too commonly available to be controlled. The consensus of most organizations with a perspective on air quality (e.g., WHO, EPA, AIHA, ASHRAE, etc.) is that controlling moisture and dampness is the only way to consistently control or limit mold growth.

Mold Sources

Since there are so many possible locations that mold can grow, it can be difficult to locate without visual indicators. However, there are some potential locations where molds are often found, as listed here.

- · Air conditioning units or drain lines
- Near plumbing leaks
- Near roof or wall leaks
- Basement water intrusion from surrounding soil
- Any consistently humid area
- Near condensation around windows or any other condensation locations like exterior walls (typically where there
 is a temperature gradient that allows water to condense)
- · Freezer/refrigerator door seals, drain lines, or drip pans; especially in summer
- Indoor plants
- Empty beverage containers and glasses, especially if left for trash or recycling without being rinsed out
- · Wastebaskets and trash cans containing discarded food or wet items
- Stand pipes and traps
- Books, magazines, and newspapers if they have gotten wet or sit for a long time
- Outside mold, especially if the air intake is near the ground and landscaping near the building uses wood chips or mulch

Typically, if there is no plumbing leak, condensation, or water intrusion into the building, there will not be a mold problem. If active mold growth is indicated, the first step in fixing the problem is to find and repair the water intrusion or moisture build up.

Some new or extensively renovated buildings can have high MVOC results. Additional dampness is often introduced into a new building during the construction process (e.g., newly installed cement) and can lead to optimal mold growth conditions. Also, some building materials may have mold growth on them when they are installed due to exposure to water before installation. It is strongly recommended that new buildings or those with extensive renovation undergo a drying process to eliminate or reduce the potential for mold growth.



Total Mold Volatile Organic Compound (TMVOC) Summary

MVOC Interpretation

As described above, the TMVOC value is an assessment of the quantity of actively growing mold in the sampled location. Like TVOC, no government unit or organization has specified limits for TMVOC. The levels below describe the effects individuals exposed to these TMVOC values may experience. These levels are qualitative estimates of possible effects experienced by healthy individuals. Sensitive individuals or those with chronic or respiratory issues may experience effects at much lower levels. Mold may be visible on a surface but in an inactive state resulting in little or no production of MVOCs. Regardless of the TMVOC result if mold is visible it should be removed since molds may still produce spores or mycotoxins in an inactive state and new exposure to water or moisture can initiate new mold growth. Since MVOCs are VOCs, they can be affected by the same environmental conditions that affect other VOCs. Primarily lower temperature and higher air flow or ventilation will reduce MVOC concentrations. Any water or moisture issues should be addressed quickly to limit the potential for mold growth.

These levels were determined empirically through interaction with air quality professionals regarding the reported health effects experienced by individuals exposed to actively growing mold.

8	TMVOC (ng/L)	Level	Description
	< 8	Minimal or Ambient	Actively growing molds may be present, but are at or below levels found in most buildings (i.e., these levels could be considered ambient or background).
	8 - 30	Active - Moderate	Actively growing molds are present; individuals sensitive to molds will likely be affected. Investigate possible water or moisture sources. See Mold Sources.
	30 - 80	Active - Elevated	Significant levels of actively growing molds are present; reactions or symptoms are probable. See Mold Sources
	80-150	Active - High	High levels of actively growing molds are present; high probability that all occupants will be affected; take immediate action to locate and remove mold. See Mold Sources.
10.7	> 150	Active - Severe	Excessive levels of actively growing molds are present; all occupants will be affected; take immediate action to locate and remove mold. See Mold Sources.

Additional Information about Mold

" World Health Organization (WHO):
WHO Guidelines for Indoor Air Quality – Dampness and Mold

US Environmental Protection Agency (EPA): Molds and Moisture

American Industrial Hygiene Association (AIHA)
Position Statement on Mold and Dampness

Limiting Indoor Mold and Dampness in Buildings

American Society of Heating, Refrigerating, and Air Conditioning Engineers (ASHRAE):

(Position Documents; click on Limiting Indoor Mold and Dampness in Buildings)



Contamination Index™

The Contamination Index™ (CI) shows the types of air-contaminating products and materials that are present in the sampled area. Each CI category shows the approximate contribution of that category to the TVOC level, indicates how your location compares to thousands of other locations, and provides some suggestions about which products and materials might be the source for the VOCs. The CI is divided into two main source groups: Building Sources and Occupant Sources.

- 1. Building Sources are those that are typically part of the structure of the building and may be more difficult to reduce in the short term. Recent construction or renovation often increases the CI categories in this group to the Elevated, High, or Severe levels. VOCs from these activities often decrease substantially in the month following use or application of these products, especially if the area is flushed with air to dissipate the VOCs off gassed from the new products or materials.
- 2. Occupant Sources are those that the occupants of the building bring into the building and can usually be more readily identified and remediated. Recent construction or renovation can often contribute to other source categories in addition to Building Sources.

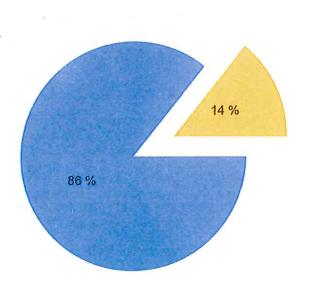
It is possible for a category listed in one source group to belong to another source group. For example, the 'Coatings' category is in the Building Sources group because the largest contribution is typically the paint on the walls, but cans of paint stored in a basement or storage area could be considered part of the Occupant Sources group. Always consider all possible sources for a particular CI category.

The CI categories comprise the most common sources but other products or activities may be present that are not included in the CI. The values assigned to each category are approximations based on typical office and commercial spaces. Locations with additional or atypical sources may require additional investigation to determine the source of certain chemicals that are not accurately represented by the CI.

Since there are potentially many sources of VOCs, buildings can often be re-contaminated even after sources have been removed because new products are constantly being brought into the building. Occupants should take note of this fact, and view IAQ as a continuous improvement process.

The chart below depicts the distribution of the Contamination Index source groups. These source groups are estimates and may not indicate all of the VOCs in your air sample.

Contamination Index Source Groups







Contamination Index™ Building Sources

Use the Contamination Index (CI) below to help you find products and materials in the sampled area that may be affecting your indoor air quality. Removing or reducing these products will improve your air quality. The concentrations reported here are approximate and may not add up to the TVOC value on page 2 of this report. These categories are typically part of the structure of the building and may be more difficult to reduce in the short term. Recent construction or renovation will often cause these categories to be elevated. Increased ventilation will help to reduce VOCs from construction or renovation sources. Levels indicated as Elevated, High, or Severe should be addressed immediately, and those listed as Moderate are areas that can be improved over time.

Contamination Index Category	Estimated VOC Level (ng/L)	Severity	Source Prediction & Suggestions for VOC Reduction
Coatings (Paints, Varnishes, etc.)	130	Normal	Includes interior and exterior paints (including low- or no-VOC paints), varnishes, lacquers, some sealants, and other products that can be classified as a coating over a surface. Typically, VOCs from these products are in the 10 to 14 carbon size range and can linger for several months after application, sometimes longer. Ventilate as much as possible during and after application of any of these products. Dispose of opened but unused products and related supplies if possible or store in areas that will minimize off gassing. Additional sources include fuel oil or diesel fuel.
PVC Cement	0	Normal	PVC cement is used to join pieces of PVC pipe together, usually for plumbing.
Building Materials-Toluene Based	0	Normal	Adhesives and glues used in construction and maintenance, arts and crafts; adhesive removers; contact cement; sealants; coatings (paint, polyurethane, lacquer, thinner); automotive products, including parts cleaners. Additional sources include gasoline and other fuels.
Gasoline	18	Normal	VOCs from gasoline are typically a result of off-gassing from gas containers, small spills, and gas-powered equipment used in facilities maintenance in nearby garage or storage areas. Most vehicles in good operating condition do not emit gasoline vapors due to the tightly sealed gas tank. This category does not include exhaust emissions, Gasoline VOCs can linger on clothing after refueling at a gas station. Gasoline includes chemical compounds that are also included in the Light Solvents category.
Fuel Oil, Diesel Fuel, Kerosene	0	Normal	Typically found in garages and facilities maintenance areas. These fuels are not very volatile so they will not readily get into the air, but they can linger for a long time and produce a strong, unpleasant odor. This category does not include exhaust emissions. Additional sources include coatings such as paints, varnishes, sealants, waxes, etc.
Light Hydrocarbons	3	Normal	Building materials; aerosol cans; liquefied petroleum gas (LPG); refrigerant; natural gas; propellant; blowing agent. Includes chemical compounds such as propane, butane, and isobutane.
Light Solvents	11	Normal	Stoddard solvent; mineral spirits; some coatings (paints, varnish, enamels, etc.); wax remover; adhesives; automotive products; light oils. Typically, VOCs from these products are in the 6 to 9 carbon size range.

Building Sources





Contamination Index™ Occupant Sources

Use the Contamination Index (CI) below to help you find products and materials in the sampled area that may be affecting your indoor air quality. Removing or reducing these products will improve your air quality. The concentrations reported here are approximate and may not add up to the TVOC value on page 2 of this report. These categories are typically brought into the building by the occupants and can often be readily identified and removed or contained. Levels indicated as Elevated, High, or Severe should be addressed immediately, and those listed as Moderate are areas that can be improved over time.

Contamination Index Category	Estimated VOC Level (ng/L)	Severity	Source Prediction & Suggestions for VOC Reduction		
HFCs and CFCs (FreonsTM)	2	Most often used as refrigerants for air conditioners and refrigerator/freezers and propellants for blown-in insulation, caerosol cans, etc. Many of these chemical compounds are being out because of the Montreal Protocol.			
Personal Care and Cleaning Products	20	Normal	Personal care products such as soap, deodorant, lotions, perfumes, hair coloring supplies, nail care supplies, oral hygiene products, etc. Cleaning agents such as surface, window, and flooring products, also restroom and antibacterial products. These products contain many VOCs that will dissipate if use is discontinued or reduced.		
Odorants and Fragrances	4	Normal	Air fresheners, scented cleaning products, and scented personal care products.		
Dry Cleaning Solvents	0	Normal	Typical dry-cleaning methods employ the use of carcinogenic chemicals. Dry-cleaning should be allowed to vent outside, without plastics bags, before being placed inside.		

Occupant Sources





Significant VOCs

Based upon your specific air analysis, the chemical compounds listed below are significant contributors to the TVOC level reported on page 2 of your IAQ Commercial Survey Report or are indicative of specific types of products or problems. Compounds from a variety of chemical classes are represented here, although only the most common or most notable are specifically listed. These chemical compounds may come from a variety of sources as shown in the Contamination Index section of this report. Many of these chemical compounds are commonly found in office and commercial locations. However, locating and removing the source of the chemical compound is the most effective way to reduce the contribution of that chemical compound to the TVOC, which ultimately leads to improved IAQ. If removing the source is not possible, try to contain it in some way (e.g., placing the source in an air-tight container when not in use). In addition, the ventilation system in some locations may not be optimized so evaluate the ventilation system and make adjustments to increase the amount of fresh air. Filter or purify re-circulated inside air to help reduce the TVOC. Since VOCs may continue to off-gas even when the sources are stored, ventilation and air-purification methods will need to be employed continuously in order to keep the VOC levels low. The Chemical Abstracts Service (CAS) registry number after the chemical compound name in the table below is a unique identifier for that chemical compound and is often the best means to search for additional information. The two VOC levels in the table below (ng/L and ppb) are different ways of describing the same concentration, in some cases exposure limits or other information may be described using one or both of these concentration units.

			Estimated	
*400		VOC Level	VOC Level	
Compound	CAS	(ng/L)	(ppb)	Description

The notes below indicate any additional significant compounds present in this air sample or other noteworthy information.

No significant VOCs were detected in this air sample.





EPA Hazardous Air Pollutants (HAPs)

Hazardous air pollutants, also known as toxic air pollutants or air toxics, are those pollutants that are known or suspected to cause cancer or other serious health effects, such as reproductive effects or birth defects, or adverse environmental effects. Listed below are those HAPs that are included with the IAQ Commercial Survey VOC test. This list does not include all HAPs. The '<' (less than) symbol in the 'Estimated VOC Level' columns indicates the compound is below the reporting limit for this air sample and therefore can be considered absent from the air sample. For more information about HAPs visit the EPA Air Toxics website. The exposure limits listed below can also be found in the NIOSH Guide to Chemical Hazards. The HAPs in the table below may also be listed as Significant VOCs if the concentration of that chemical compound is greater than the threshold level for a Significant VOC.

Compound	CAS		Estimated VOC Level (ppb)	NIOSH Exposure Limit	Description
Carbonyl sulfide	463-58-1	< 1	< 0.4	None Listed	Fumigant; contaminated drywall; fuel combustion byproduct; some foods; naturally occurring at low levels
Carbon Disulfide	75-15-0	< 1	< 0.3	3,000 ng/L (1,000 ppb)	Solvent; fumigant; contaminated drywall; combustion byproduct
Methylene Chloride	75-09-2	<1	< 0.3	Carcinogen	Automotive products; degreasing solvent; paint stripper; adhesive remover; aerosol propellant; insecticide
Hexane (C 6)	110-54-3	<1	< 0.3	180,000 ng/L (50,000 ppb)	Solvent; adhesive; grease; lubricant; paints and coatings; petroleum fuel component
1,1,1-Trichloroethane	71-55-6	<1	< 0.2	C; 1,900,000 ng/L (350,000 ppb)	Adhesives, lubricants, cleaners, solvents
Benzene	71-43-2	<1	< 0.3	320 ng/L (100 ppb)	Gasoline. Less common sources include some discontinued solvents; printing and lithography; paints and coatings; rubber; dry cleaning; adhesives; detergents
1,2-Dichloroethane	107-06-2	<1	< 0.2	Carcinogen; 4,000 ng/L (1,000 ppb)	PVC production; solvent for rubber, insecticides, oils, waxes, gums, resins; rug and upholstery cleaners
Trichloroethene	79-01-6	< 1	< 0.2	Carcinogen	Dry cleaning; degreasers and cleaners for home/automotive; varnish removers; anesthetic
Methyl methacrylate	80-62-6	<1	< 0.3	410,000 ng/L (100,000 ppb)	Acrylic Polymers for paints and coatings, adhesives, fillers; solvent; pharmaceuticals; personal care
Toluene	108-88-3	3	0.7	375,000 ng/L (100,000 ppb)	Gasoline; adhesives (building and arts/crafts); contact cement; solvent; heavy duty cleaner
Tetrachloroethene	127-18-4	<1	< 0.1	Carcinogen	Dry cleaning; adhesives, automotive cleaners, polishes
Ethylbenzene	100-41-4	<1	< 0.2	435,000 ng/L (100,000 ppb)	Gasoline; paints and coatings; solvent; pesticide
m,p-Xylene	108-38-3; 106-42-3	2	0.4	435,000 ng/L (100,000 ppb)	Gasoline; paints and coatings; adhesives and cements; solvent; print cartridges
o-Xylene	95-47-6	< 1	< 0.2	435,000 ng/L (100,000 ppb)	Gasoline; paints and coatings; adhesives and cements; solvent; print cartridges
Styrene	100-42-5	<1	< 0.2	215,000 ng/L (50,000 ppb)	Polystyrene foam; synthetic rubber; flavoring agent
1,4-Dichlorobenzene	106-46-7	< 1	< 0.2	Carcinogen	Moth balls/crystals; room deodorant
Naphthalene	91-20-3	< 1	< 0.2	50,000 ng/L (10,000 ppb)	Gasoline; diesel; Moth balls/crystals; insecticide

These results are authorized by the Laboratory Director or approved representative.

This analysis was performed by Prism Analytical Technologies, Inc. (Prism). The results contained in this report are dependent upon a number of factors over which Prism has no control, which may include, but are not limited to, the sampling technique utilized, the size or source of sample, the ability of the sampler to collect a proper or suitable sample, the compounds which make up the TVOC, and/or the type of mold(s) present. Therefore, the opinions contained in this report may be invalid and cannot be considered or construed as definitive and neither Prism, nor its agents, officers, directors, employees, or successors shall be liable for any claims, actions, causes of action, costs, loss of service, medical or other expenses or any compensation whatsoever which may now or hereafter occur or accrue based upon the information or opinions contained herein.

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