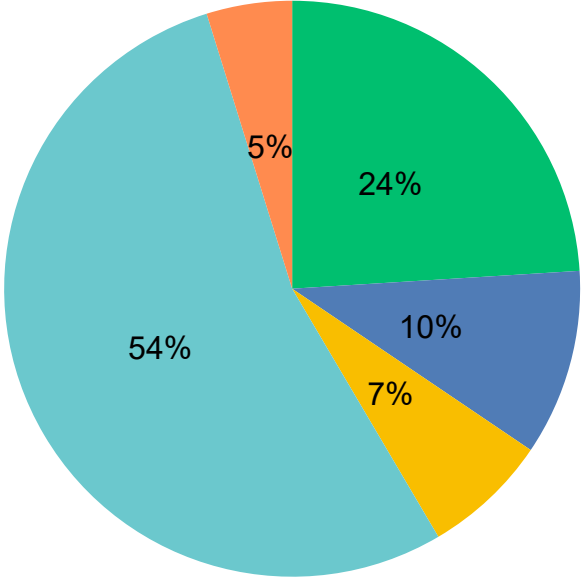


# Faculty and Staff IT Satisfaction Survey 2023

Friday, March 29, 2024

# Q1: I am primarily (your primary employee category)

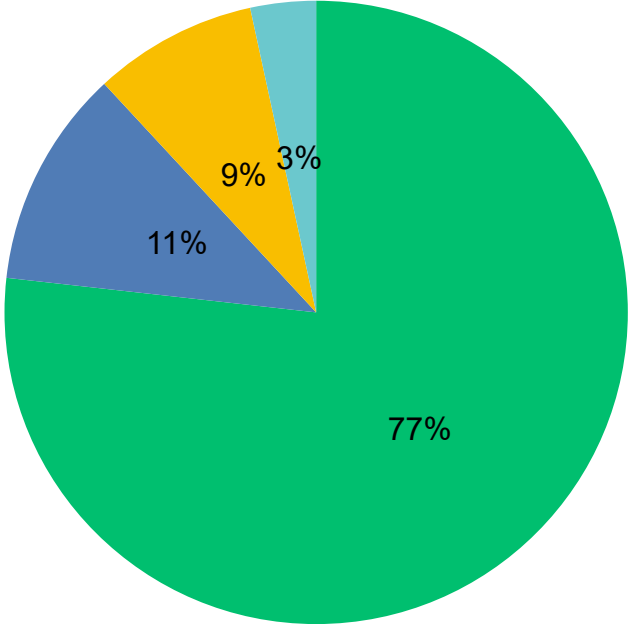
Answered: 354 Skipped: 0



- Full time permanent faculty
- Full time non-tenure faculty
- Part time adjunct faculty
- Full time staff
- Part time staff

# Q2: My primary campus is

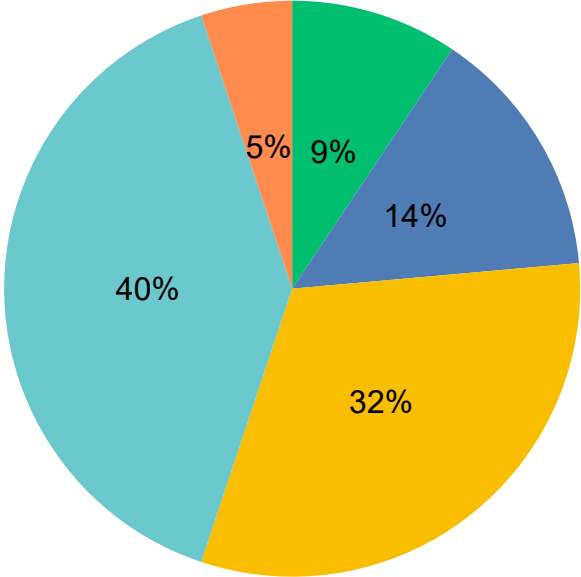
Answered: 353 Skipped: 1



■ Cheney ■ Spokane ■ Online ■ Other (please specify)

# Q3: My primary work computer is

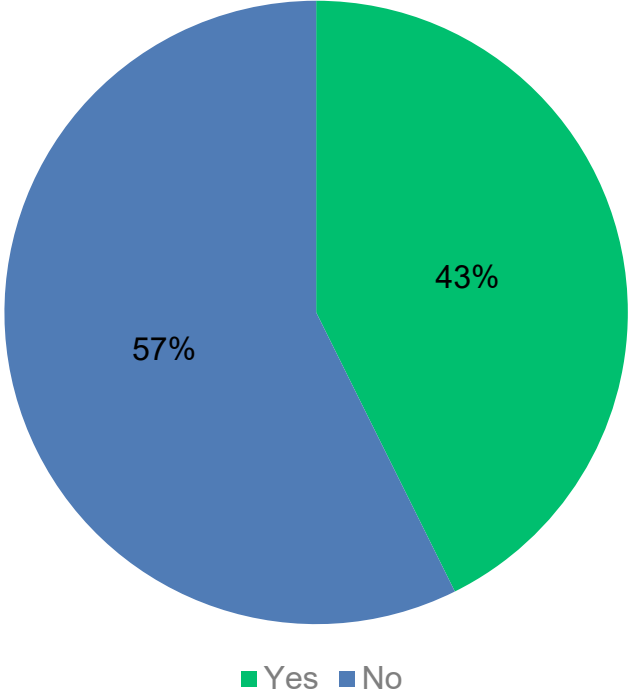
Answered: 352 Skipped: 2



- a Macintosh desktop
- a Macintosh laptop
- a Windows desktop
- a Windows laptop
- Other (please specify)

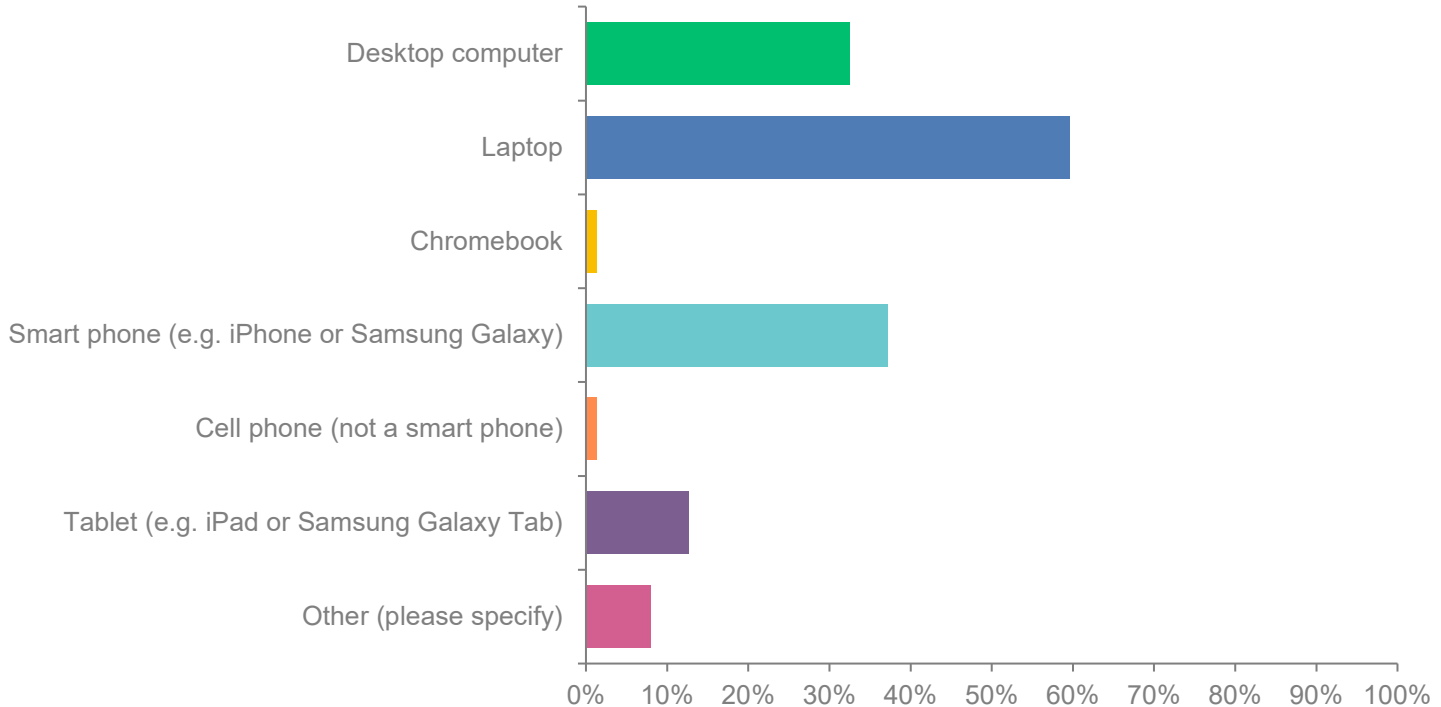
# Q4: I use other institutionally owned devices for work

Answered: 354 Skipped: 0



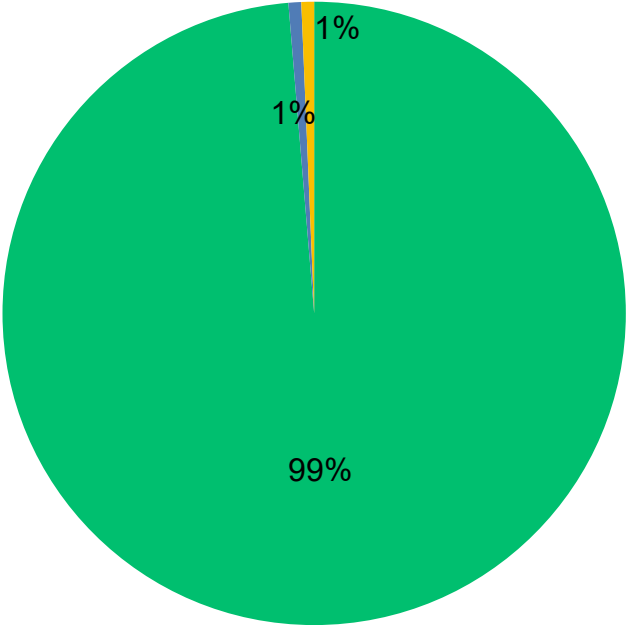
# Q5: I use the following other institutionally owned device(s) for work (select all that apply)

Answered: 151 Skipped: 203



# Q6: I have Internet access at home

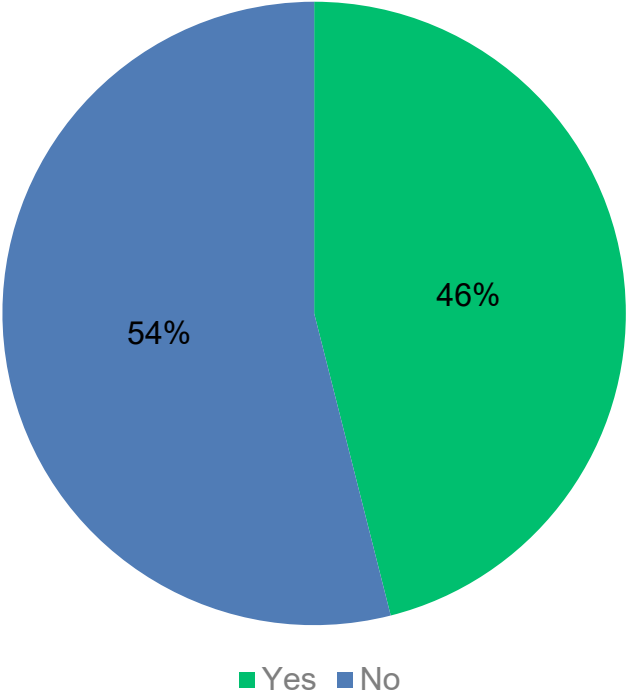
Answered: 151 Skipped: 203



■ Yes (personally provided) ■ Yes (university provided hotspot or device) ■ No

# Q7: I use a personally owned device for work

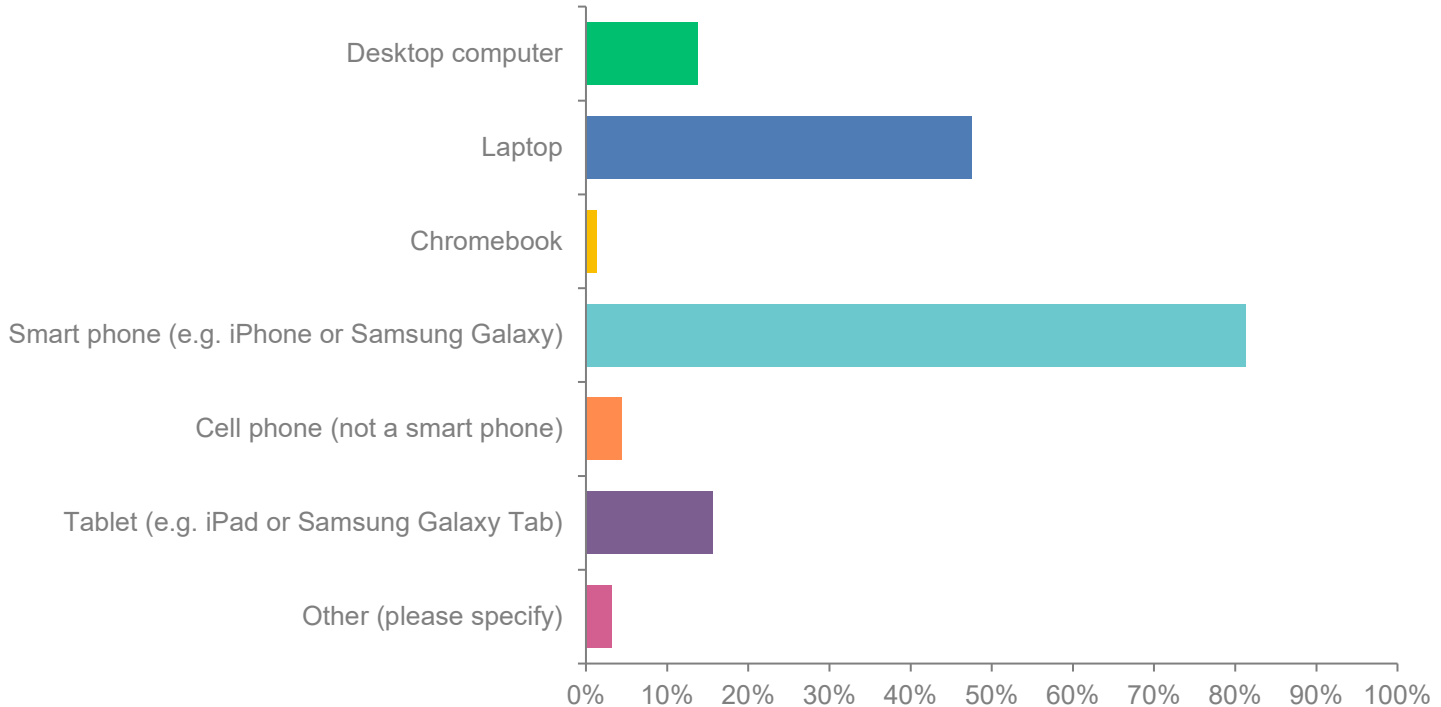
Answered: 354 Skipped: 0





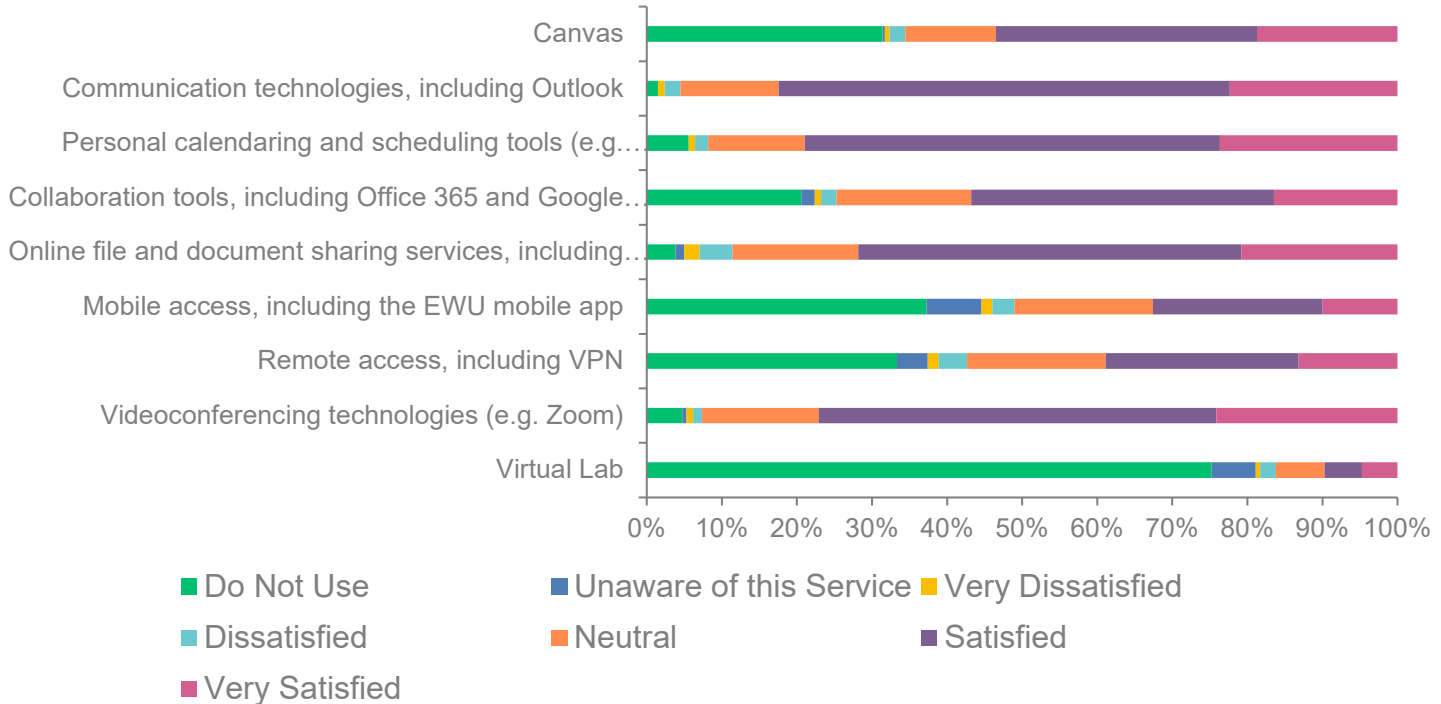
# Q8: I use the following other personally owned device(s) for work (select all that apply)

Answered: 160 Skipped: 194



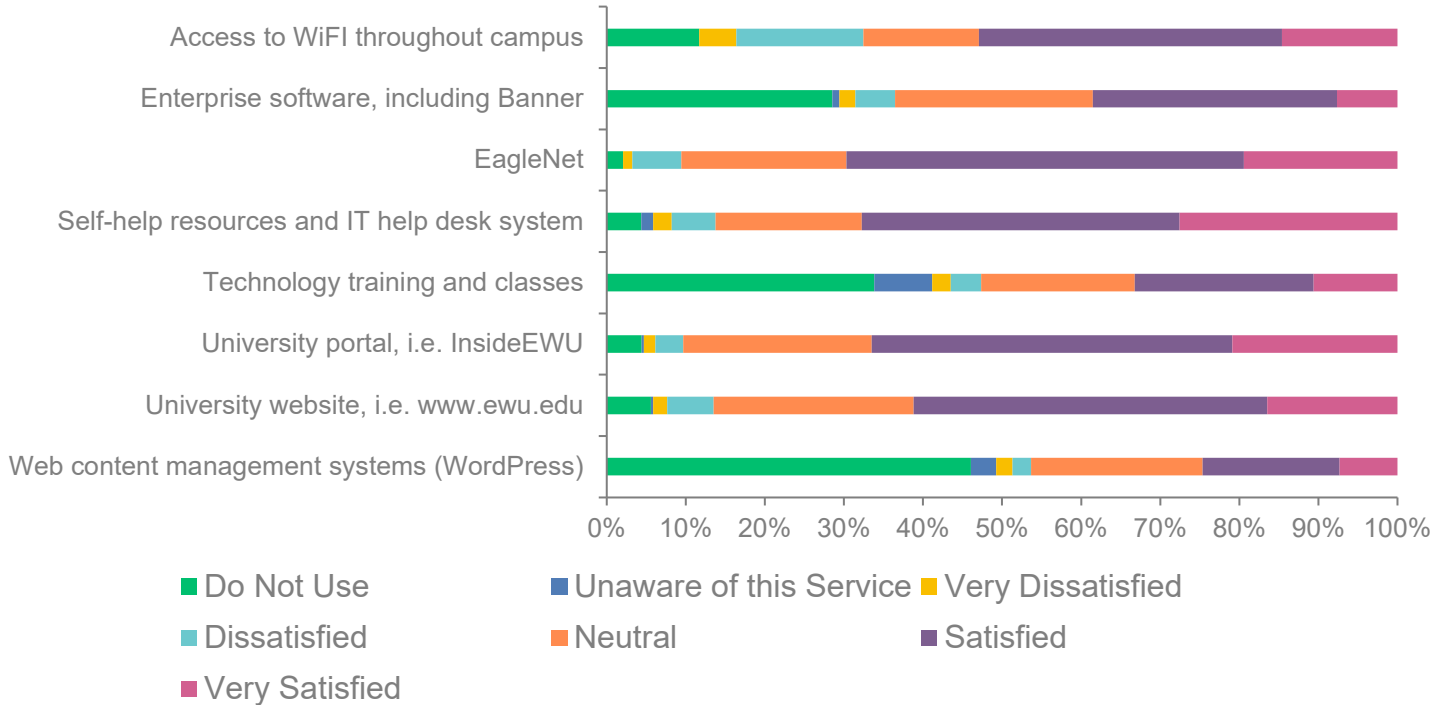
# Q9: Thinking about this past year, rate your experience with the following technologies and services

Answered: 342 Skipped: 12



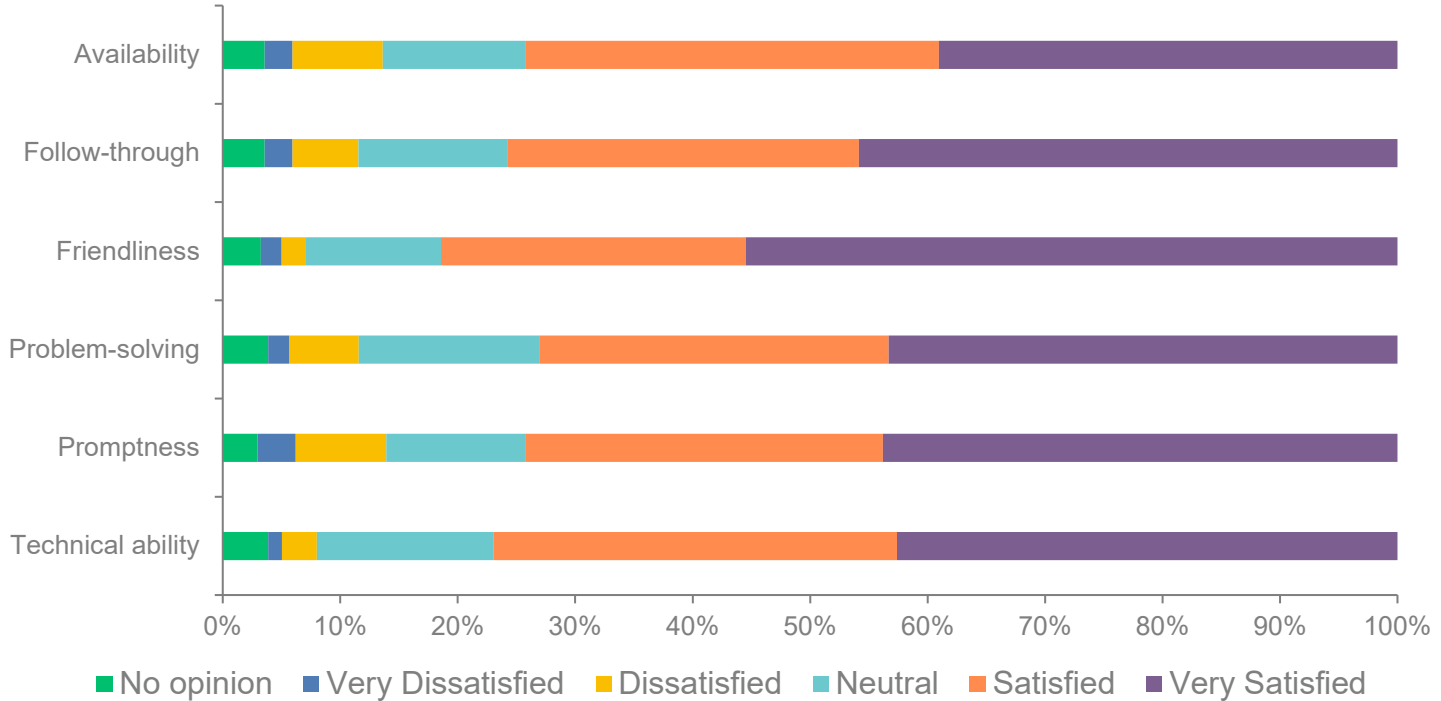
# Q10: Thinking about this past year, rate your experience with the following technologies and services

Answered: 342 Skipped: 12



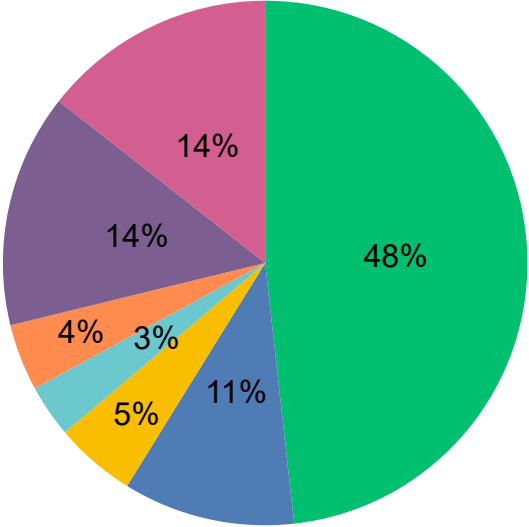
# Q13: Please evaluate each of these characteristics of service provided by the IT Help Desk and IT Support Staff

Answered: 339 Skipped: 15



# Q15: How often do you present or teach in a technology-equipped classroom?

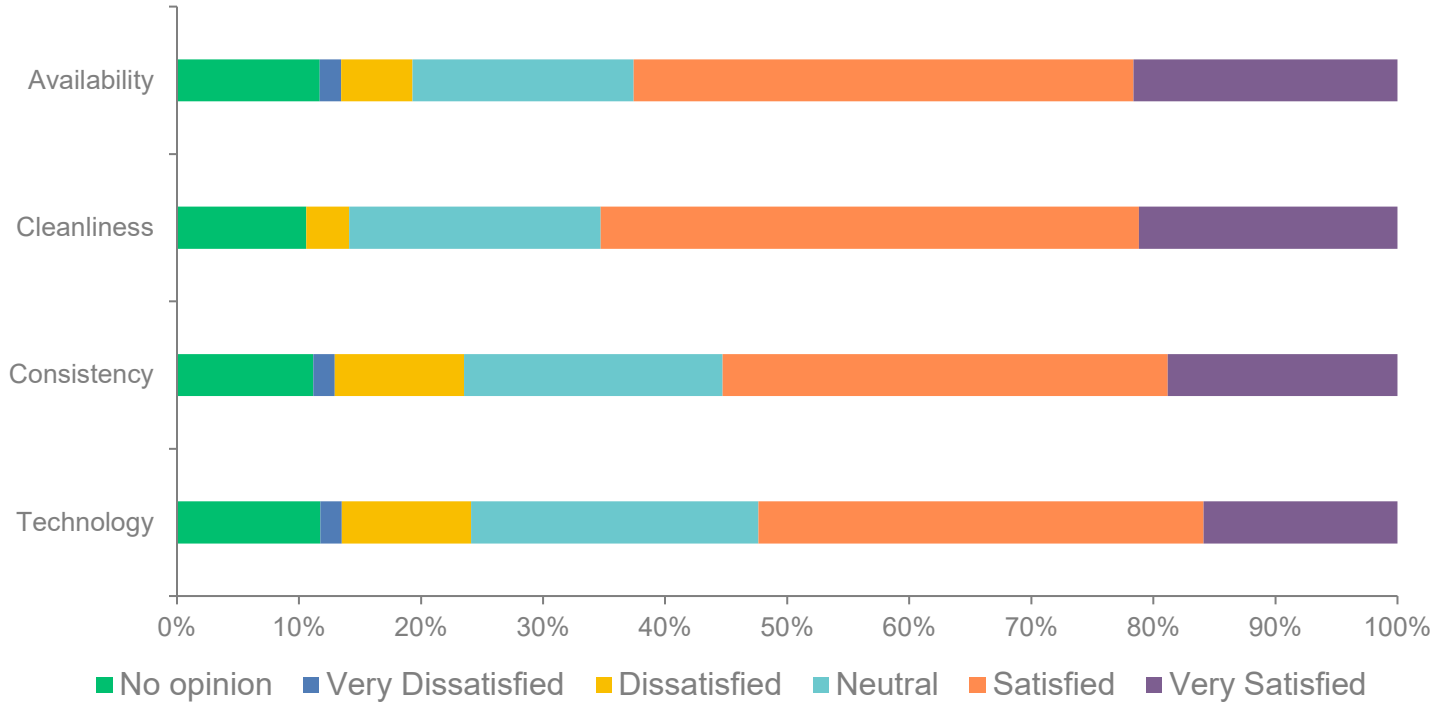
Answered: 340 Skipped: 14



- Never
- Less than Once a Month
- Once a Month
- 2-3 Times a Month
- Once a Week
- 2-3 Times a Week
- Daily

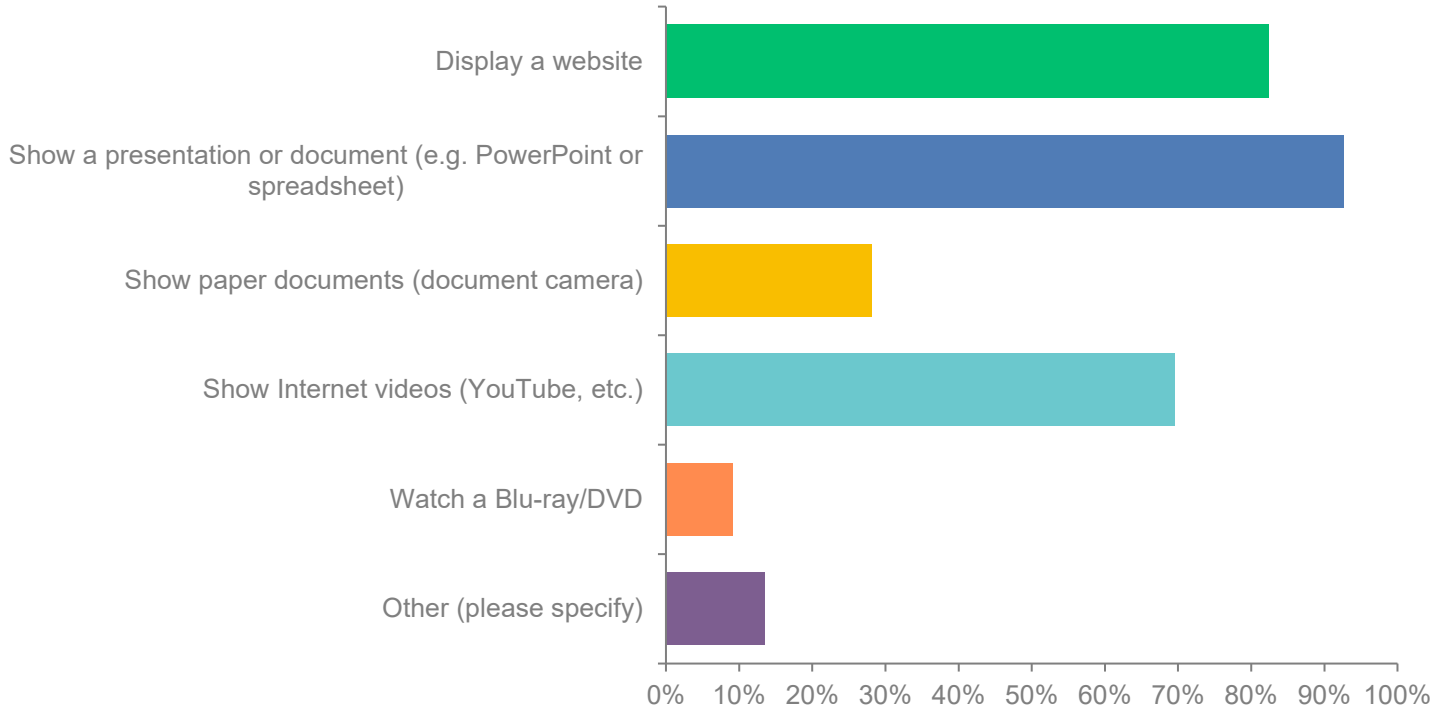
# Q16: Please rate EWU's technology-equipped classrooms on the following characteristics

Answered: 171 Skipped: 183



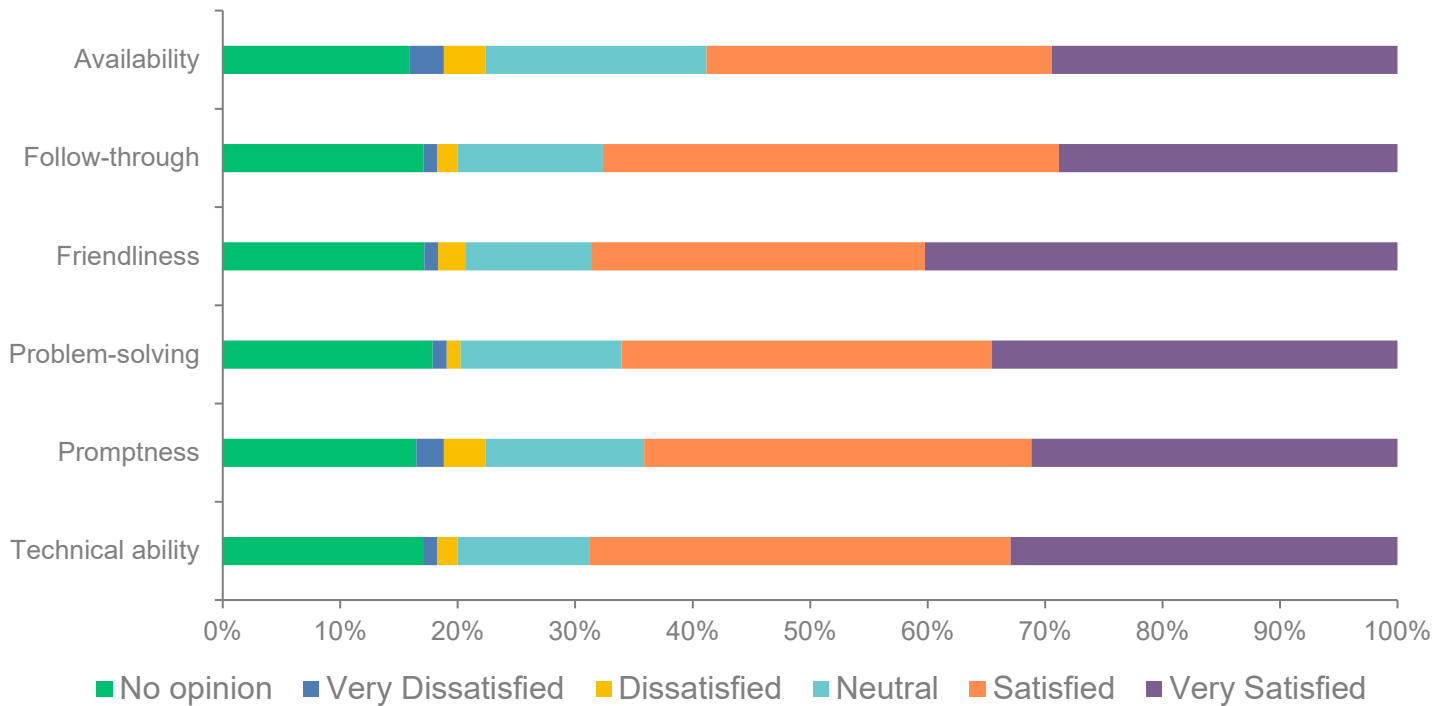
# Q17: What do you use classroom technology equipment for? (select all that apply)

Answered: 164 Skipped: 190



# Q18: Please evaluate each of these characteristics of technical support for classrooms and labs

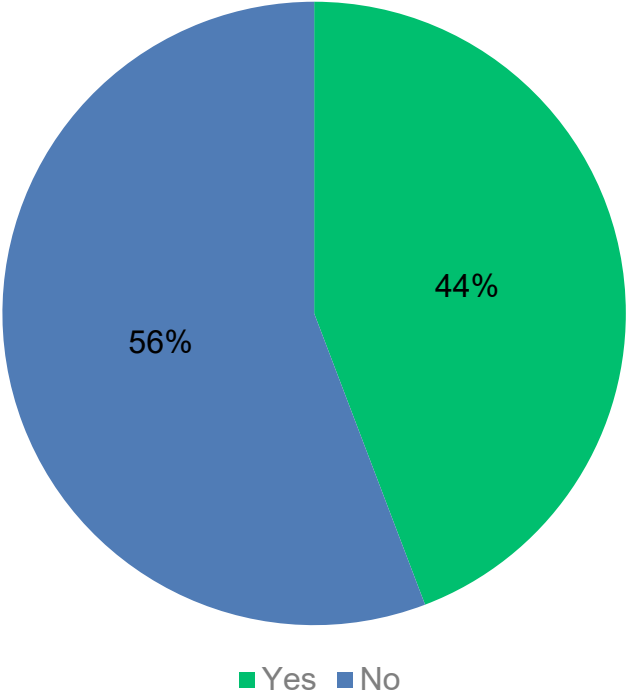
Answered: 170 Skipped: 184





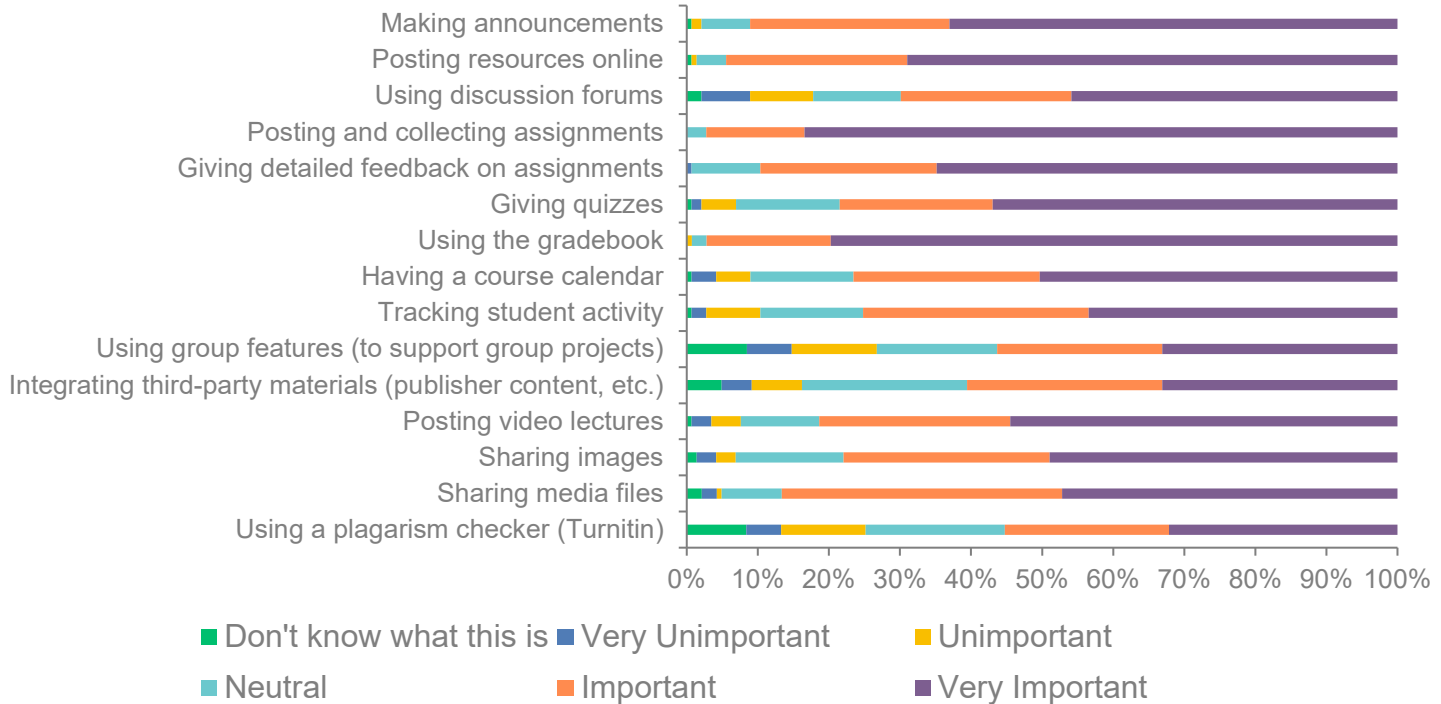
# Q20: Do you regularly use Canvas to teach?

Answered: 337 Skipped: 17



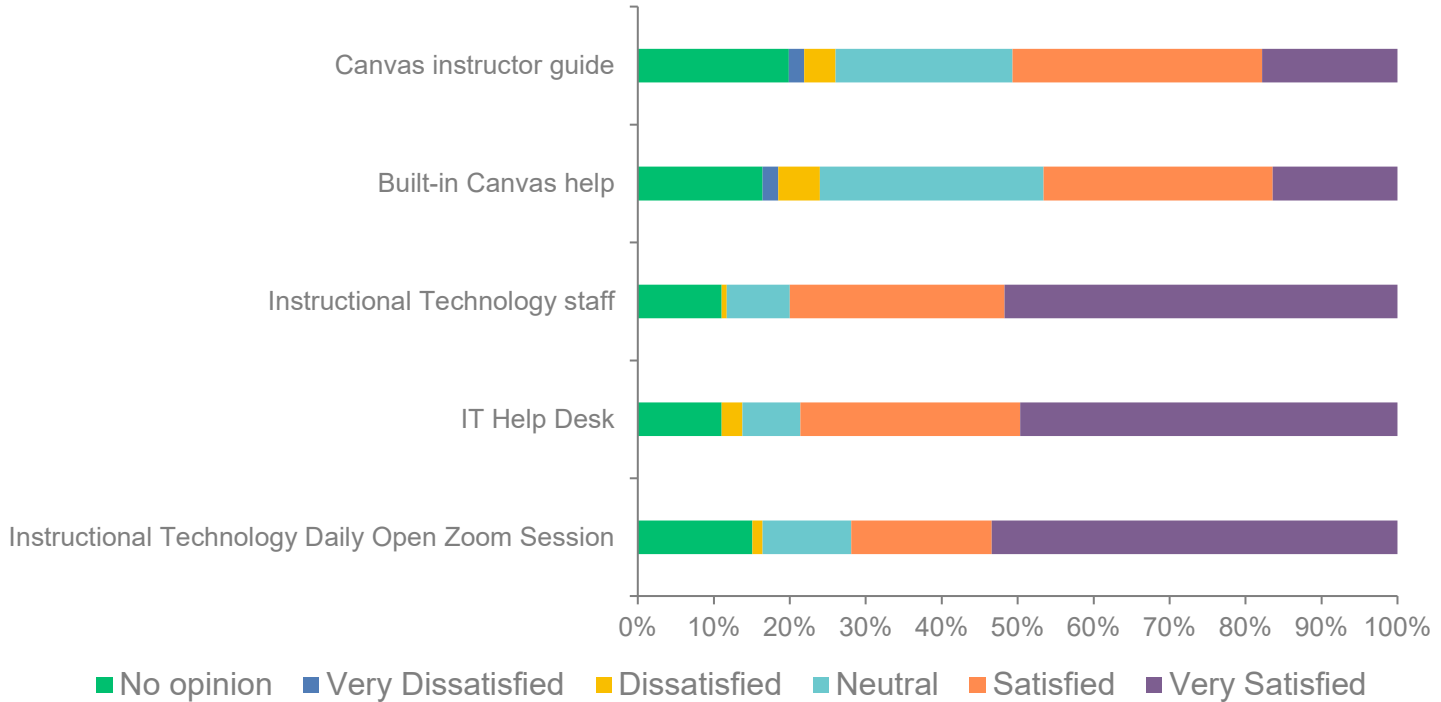
# Q21: How important are the following Canvas uses to you?

Answered: 146 Skipped: 208



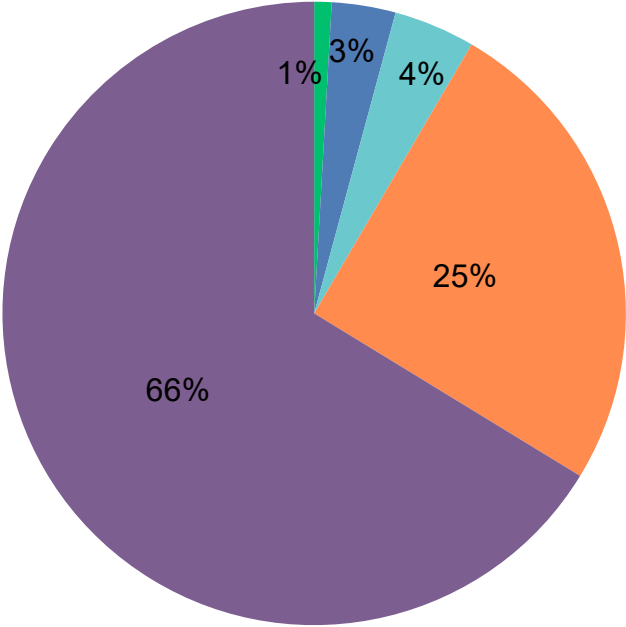
# Q22: How satisfied are you with the following Canvas support options available to you?

Answered: 146 Skipped: 208



# Q24: Overall, how important are EWU's IT services to you?

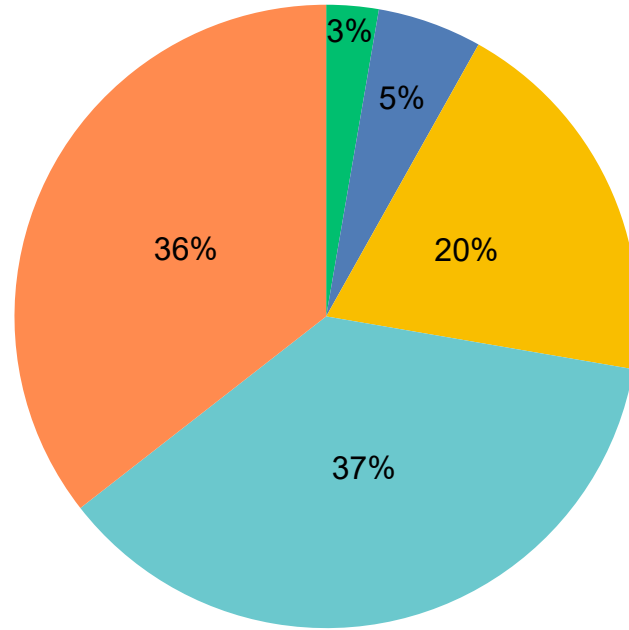
Answered: 332 Skipped: 22



■ Do Not Use ■ Very Unimportant ■ Unimportant ■ Neutral ■ Important ■ Very Important

# Q25: How satisfied are you overall with the communication about technology issues and projects from EWU's IT division during the past year?

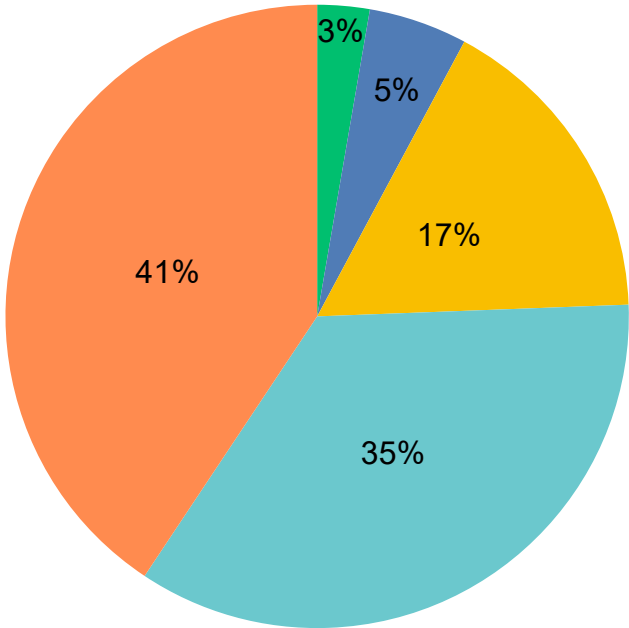
Answered: 332 Skipped: 22



Very Dissatisfied   Dissatisfied   Neutral   Satisfied   Very Satisfied

# Q26: How satisfied are you overall with the technology and support services offered by EWU's IT division during the past year?

Answered: 332 Skipped: 22



Very Dissatisfied   Dissatisfied   Neutral   Satisfied   Very Satisfied