Strength

- One-on-one & Group Tutoring
- Faculty are highly accessible
- Students feel connected to faculty have a sense of support
- Good balance of education & practical programs 1
- Engaged student body (ASEWU) foster social responsibility (public transportation, student tech fee)
- Competitive wage for faculty (recruit good faculty)
- Improving the physical structures of the university
- Feels very safe campus (to walk)
- EWU is student-centered 4
- Increasing proud to be an alumnus
- Engaged administration, staff and faculty 1
- Health/Science programs
- Affordability (ratio students to teacher 21:1) 1
- Enables student success thru research + critical thinking development
- Fiscally conservative
- Secure campus / police "on it" 3
 - Great offerings
 - Programs for safety
- Strong veterans center services
- Interest / commitment to inclusivity
- Programs such as running start
- Maximizing resource sharing thru relationships / consortia (Orbis Cascade) 1
- Great working environment
- Teaching by faculty instead of graduate assistances
- Student governance (ASEWU)
- Lynda Campus 1
- Equipment check out / student tech fee purchases
- Affordable tuition (compared to others in Washington) 4
- Positive campus climate
 - Overall well-being
 - Safety
- Diversity of students, staff and faculty
- Student-centered
- University is student-centered 3
- Highly educated & motivated faculty & staff
- Commitment to strong instruction programs Information literacy, English 101. etc.
- Lots of change and development not staying static 1
- Receptivity to change
- Strong drive to understand perspective of clients
- Explore and adapt changes in our space 1
- Capable of harnessing new technology and trends
- We have retained the employee tuition waiver
- Library's location at center of campus helps it remain the hub
- EWU is located close to Spokane, Idaho, Oregon and Montana convenient access for citizens
- Manageable class sizes

<u>Weaknesses</u>

- Facility infrastructures
- We should collect rain water & build rooftop gardens
- We should be more sustainable install solar panels where we don't have rooftop gardens or collect rainwater
- Lack of online program offerings
- Need better wellness programs for employees 3
- Excessively asking employees to fund more for student scholarships when we already give it all
- Lack of diversity faculty 1
- Employee development opportunities beyond tuition waiver 1
- Recruitment process is broken too slow lose high quality candidates 3
- Element of institutional low self-esteem
- Lack appreciation of what EWU accomplishes
- Need to shift dialogue/culture change focus on "what's not working as opposed to what is working"
- At the time of hiring faculty more emphasis on research vs. Teaching ability
- Not supported in administering grants lack of grants perception and past practice lack of funding - 1
- Low employee morale lack of employee appreciation shift culture to one of celebrating employees - 4
- Low budget
- Identity crisis who are we trying to recruit? 1
- Lacking strong leadership that unites the university 2
- EWU tends to be competitive rather than collaborative (team-player) 1
- Lack of online course availability 3
 - Due to lack of tech support
 - Training
 - Time/ability to convert syllabi to online
- Infrastructure Support for 1st generation, intentional and others 2
 - Do we have enough to support our-many student ability?
- Quarter/Semester is this still a matter? 2
 - Competitor students enter market faster at graduation
 - Disjointed
- Librarians not respected by campus / self-governance 2
- EWU rank low graduation, etc.
- Community engagement / need Cheney help

Opportunities

- Increase collaboration with external partners
- Expand online opportunities
- 3D printing & "Maker Spaces" 1
- Emphasis on critical thinking and identifying the truth
 - If somebody sees something on social media or even in the news, we should teach students how to distinguish what is the truth
- Focus on quality, not just quantity of graduates
- Intentional commitment & focus on initiatives that support EWUS's core values 1
- Internationalization 2
- Recruit non-traditional students

- Trends career timing is critical
- Medical / Community Health expand existing programs
 - Geography draw students from neighboring states
 - Increase student enrollment
- Comparative FTE/Faculty Ratio is a benefit to students vs. larger institutions
- Is the perception of EWU positive? 1
 - Yes student/faculty ratio, access university
 - No perceived as <u>Cheap</u> university versus a value, affordable
- Provide self-funding through grants and other opportunities
- FYE (first year experience) retool 1
- Strengthen relationship between advising and career services to improve student success 5
- Assessment 1
- Online offerings 3
- Increased region for engagement (especially Cheney, etc.) 2
- Niche programs sustainability (major), cont'd...
- Finding positive avenues for partnership with competitors (WSU)
- Engagement w/local non-profits and industry 1
- Re-establish Office of Community Engagement director and resulting programs
- Opportunities to better bring local and region to EWU (not just athletics)
- JFK needs more space opportunity to be campus partner ... events, more class rooms 6
- More sustainable bldg. (solar panels on JFK)

<u>Threats</u>

- Potential decrease in funding 4
- Non-competitive tuition rates
- Breakdown of K-12 system to create under prepared population --> decrease retention
- Not being able to support special populations
- National trend to decrease academic standards 1
- Unknown political scene
- Policy changes in student financial aid
- Focus on blue collar jobs diminishes value of college degrees 1
- Keeping up with support: compatibility with technological innovations
- Not recognizing or knowing public perceptions of us 2
- Expectation that a college degree equals the desired job 3
- Absence of robust university wide copyright approach (compliance, policies, procedures) 1
- Community college offerings for certificates: advanced programs
- Community college offering B.S. degrees: 4 year applied degrees 3
- Continued capital decrease limited funding (funding for Bldgs.)
- Online/distance ED: for profit schools, WSU 1
- Possible decrease of international students (both students and faculty)
- Need to boost graduate programs
- "glut" in the market of programs (i.e. Health Science ?)
- Rush to fill niche then too much competition
- Ranking low (beyond control reputation)
- Assessment / accreditation (dings) 1
- Faculty recruitment hard to attract? Salaries help but need to remain competitive
- Media bias in favor of WSU/Gonzaga
- Legislature favors WSU (Land grand status secures more funding)

- Spokane campus EWU is dwarfed WSU landlord / tenant arrangement 3
- Legislative \$\$ go to research areas
- Lock of local visibility
- Newspapers favors WSU
- Television favors WSU/Gonzaga