**Administrative Program Specialist 2/Office Aide 2**

Administrative Program Specialist 2/Office Aide 2, working under general supervision, assisting with daily office activities. Duties may include, but are not limited to:

* Answering telephones.
* Understanding and meeting FERPA requirements
* Providing general reception services including greeting guests.
* Providing information and responding to questions in-person and via electronic formats
* Making photocopies.
* Scanning, filing and sorting documents.
* Data entry.
* Processing paperwork and/or card requests.
* Supporting mail pickup and delivery.
* Assisting with general errands, attending and assisting with events, assisting in communications regarding office events.
* Scheduling appointments/meetings
* Provide tours of offices or buildings.
* Performing other related duties as assigned or required.

This position will report to *insert department* and *insert title of supervisor/manager.*

Options:

Housing This position is budgeted to allow a maximum of *insert number of hours per week (not to exceed 19 during academic year)*. The housing department operates 7 days a week and typically has *shifts from insert time am to insert time pm.*

or

OTHER This position is budgeted to allow a maximum of *insert number of hours per week (not to exceed 19 during academic year). Working hours are typically between 8 am to 5 pm Monday through Friday based on availability.*

**Required Qualifications:**

Applicants must have worked as an Administrative Program Specialist 1/Office Aide 1for at least one academic year at EWU or other higher education institution or have at least one-year previous related office experience.

Applicants must have a demonstrated professional demeanor and the ability to effectively communicate with a diverse population via phone, in person, or electronic communications.

Applicants must have experience with Microsoft Office Suite

Applicants must be detail oriented and have good computer skills with the ability to type or keyboard and to perform data entry and prepare documents with accuracy.

Applicants must be able to file documents both physically and electronically.

Applicants must be reliable, responsive, willing to take direction and follow guidance.

Applicants must work both independently and in a collaborative group setting.

Applicants must be able to work with others at all levels, excellent interpersonal skills, strong oral and written communication skills, and emotional intelligence.

Applicants must be able to manage conflict, collaborate and work effectively both independently and as a member of a team.

**Preferred Qualifications:**

Previous experience residing on campus (Housing only)

A minimum GPA *insert (optional by department)*

**Student employees are subject to EWU’s employment Policies and Procedures and the EWU Student Code of Conduct. As a student employee, you are expected to adhere to both. Please be advised that violations of the EWU Student Code of Conduct may affect your employment on campus, even if the conduct occurs beyond the scope of your job responsibilities.**

**All new employees must comply with EWU immunization Policy 602-02 and provide proof of immunity or vaccination to MMR and proof they are fully vaccinated before beginning work at EWU. Waivers for the immunization requirements are available for medical or sincerely held religious beliefs.**

**This position, during the course of university employment will be involved in the receipt of, or accountability for, university funds or other items of value; as well as the unsupervised access with the developmentally disabled, vulnerable adults or children under the age of 16. The offer of employment is contingent upon successful completion and passing of a background check prior to beginning employment.**

**Salary Range B**