**Recreation Aide - Climbing Wall Instructor 2 - Lead**

The Recreation Lead (RL) is primarily responsible for performing all Recreation Aide 1 duties, as well as assisting in training Recreation Aides 1 – Epic Adventures. RL’s assist the Associate Director of Campus Recreation with developing task priorities, and delegating responsibilities to Recreation Aides. RL’s daily responsibilities may include auditing of EPIC’s operations for quality control and high levels of customer service. RL’s will assist in the planning and coordination of adventure trips. RL’s must have the ability to provide leadership to a team and work independently at a high level. Applicants should have a passion for the outdoors, and interest in connecting EWU students with EPIC’s programs and services. May be required to operate University equipment and/or vehicles. The Recreation Lead will also be responsible for other duties as assigned.

This position will report to *insert department* and *insert title of supervisor/manager.*

This position will work *insert days and hours per week.*

**Required Qualifications:**

* Must have at least 1 year of experience working at a university outdoor program.
* Applicants must have a valid driver’s license. Successful applicants may be required to complete a driver’s safety course immediately upon hire.
* Excellent customer service skills.
* Strong reasoning, interpersonal communication, time management, and conflict resolution skills.
* Willingness and ability to enforce departmental policies and resolve conflicts with customers.
* Basic computer skills and attention to detail.
* Ability to handle several tasks at once with frequent interruptions.
* Ability to lift up-to 50lbs with proper training on team-lifting techniques. Successful applicants may be required to pass a physical.
* Ability to sit, stand, lift, bend, and stoop.
* Ability to work independently and as part of a team.
* Applicants must be comfortable utilizing chemical cleaning agents with proper training on use provided upon hire.
* Applicants must be able to work with others at all levels, have a professional demeanor, excellent interpersonal skills, strong oral and written communication skills, and emotional intelligence.
* Applicants must be able to manage conflict, collaborate and work effectively both independently and as a member of a team
* Ability to thrive in an environment that values high expectations, accountability, and balanced lifestyles.
* Ability to remain professional and focused during periods of stress as well as during slow shifts.
* Available to attend scheduled staff training and meetings with at least 2 weeks’ notice.

**Student employees are subject to EWU’s employment Policies and Procedures and the EWU Student Code of Conduct. As a student employee, you are expected to adhere to both. Please be advised that violations of the EWU Student Code of Conduct may affect your employment on campus, even if the conduct occurs beyond the scope of your job responsibilities.**

**All new employees must comply with EWU immunization Policy 602-02 and provide proof of immunity or vaccination to MMR and proof they are fully vaccinated against COVID-19 before beginning work at EWU. Waivers for the immunization requirements are available for medical or sincerely held religious beliefs.**

**This position, during the course of university employment will be involved in the receipt of, or accountability for, university funds or other items of value; as well as the unsupervised access with the developmentally disabled, vulnerable adults or children under the age of 16. The offer of employment is contingent upon successful completion and passing of a background check prior to beginning employment.**

**Salary Range B**